



مجلس الأمن السيبراني
CYBER SECURITY COUNCIL



Security Updates – ManageEngine Products

Tracking #:432316180

Date:26-08-2024

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EXECUTIVE SUMMARY:

The UAE Cyber Security Council has observed that ManageEngine released security updates to address a vulnerability in its products.

TECHNICAL DETAILS:

Vulnerability Details:

- **CVE-2024-41150** | Base Score: 6.3 | Severity: Medium |
- A stored cross-site scripting (XSS) vulnerability allowed users to inject malicious JavaScript while creating a new request. This script would be executed whenever a user opens the request details page.
- Threat actors with access to the request module can exploit this vulnerability to carry out additional attacks.

Impacted Versions and Respective Fixes:

Product Name	Impacted Versions	Fixed Versions
ServiceDesk Plus	14810 and below	14820
ServiceDesk Plus MSP	14800 and below	14810
SupportCenter Plus	14800 and below	14810

RECOMMENDATIONS:

The UAE Cyber Security Council recommends updating the affected versions to the fixed or latest versions released by ManageEngine.

Kindly circulate this information to your subsidiaries and partners as well as share with us any relevant information and findings.

The UAE Cyber Security Council extends its appreciation for the continued collaboration.

REFERENCES:

- <https://www.manageengine.com/products/service-desk/CVE-2024-41150.html>