مجلس الأمن السيبراني
# CYBER SECURITY COUNCIL
United Arab Emirates

## High-Severity Vulnerability in Citrix NetScaler Console & Agent
Tracking #:432316883
Date:19-02-2025

TLP: WHITE

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## EXECUTIVE SUMMARY:

The UAE Cyber Security Council has observed a high-severity vulnerability has been discovered in Citrix NetScaler Console (formerly NetScaler ADM) and NetScaler Agent.

## TECHNICAL DETAILS:

A high-severity vulnerability, identified as **CVE-2024-12284**, has been discovered in NetScaler Console (formerly NetScaler ADM) and NetScaler Agent. This vulnerability allows authenticated attackers to escalate privileges on affected systems, potentially leading to unauthorized access, data breaches, and system compromise. The vulnerability has been assigned a CVSS v4.0 score of **8.8**, indicating a significant risk to organizations using affected versions of NetScaler Console and NetScaler Agent.

**Affected Products:**
- NetScaler Console versions 14.1 before 14.1-38.53 and 13.1 before 13.1-56.18
- NetScaler Agent versions 14.1 before 14.1-38.53 and 13.1 before 13.1-56.18

**Patched Versions:**
- NetScaler Console version 14.1-38.53 or later (for 14.1) or 13.1-56.18 or later (for 13.1).
- NetScaler Agent version 14.1-38.53 or later (for 14.1) or 13.1-56.18 or later (for 13.1).

Note: Customers using Citrix-managed NetScaler Console Service are not affected by this vulnerability. However, organizations managing their own NetScaler Console instances or deploying NetScaler Agents must take immediate action to mitigate the risk.

## RECOMMENDATIONS:

- Ensure that all instances of NetScaler Console and NetScaler Agent are updated to the latest patched versions.

Kindly circulate this information to your subsidiaries and partners as well as share with us any relevant information and findings.

The UAE Cyber Security Council extends its appreciation for the continued collaboration.

## REFERENCES:

- https://support.citrix.com/s/article/CTX692579-netscaler-console-and-netscaler-agent-security-bulletin-for-cve202412284?language=en_US