

مجلس الأمان السيبراني
CYBER SECURITY COUNCIL



United Arab Emirates

RCE Vulnerability in BeyondTrust Tools

Tracking #:432317393

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EXECUTIVE SUMMARY:

The UAE Cyber Security Council has observed a high-severity remote code execution (RCE) vulnerability has been identified in the chat functionality of BeyondTrust's Remote Support and Privileged Remote Access platforms.

TECHNICAL DETAILS:

A high-severity remote code execution (RCE) vulnerability, tracked as CVE-2025-5309, has been identified in the chat functionality of Remote Support and Privileged Remote Access platforms. This vulnerability stems from a Server-Side Template Injection (SSTI) flaw, allowing an unauthenticated attacker (in some cases) to inject and execute arbitrary code on the server.

Cloud-hosted customers have already been patched as of June 16, 2025. However, on-premise deployments remain at risk until the appropriate patches are applied. This vulnerability poses a significant threat to environments that expose affected versions of RS/PRA to the internet or untrusted users.

Vulnerability Details:

- Severity: High
- CVSSv4 Score: 8.6
- CVSS Vector: AV:N/AC:L/AT:N/PR:N/UI:A/VC:H/VI:H/VA:H/SC:N/SI:N/SA:N
- CVE ID: CVE-2025-5309
- CWE: CWE-94 – Improper Control of Generation of Code ('Code Injection')
- Affected Products: Remote Support (RS), Privileged Remote Access (PRA)
- Exploitation Status: No confirmed exploitation in the wild (as of advisory date)
- Affected Products:
 - Remote Support-24.2.2 – 24.2.4, 24.3.1 – 24.3.3, 25.1.1
 - Privileged Remote Access24.2.2 – 24.2.4, 24.3.1 – 24.3.3, 25.1.1

Fixed version:

Product	Version
Remote Support	24.2.2 to 24.2.4 with HELP-10826-2 Patch
Remote Support	24.3.1 to 24.3.3 with HELP-10826-2 Patch
Remote Support	24.3.4 and any future 24.3.x release
Privileged Remote Access	25.1.1 with HELP-10826-1 Patch
Privileged Remote Access	25.1.2 and above
Privileged Remote Access	24.2.2 to 24.2.4 with HELP-10826-2 Patch
Privileged Remote Access	24.3.1 to 24.3.3 with HELP-10826-2 Patch
Privileged Remote Access	25.1.1 with HELP-10826-1 Patch

RECOMMENDATIONS:

The UAE Cyber Security Council recommends to immediately update the affected versions to the fixed or latest versions released by BeyondTrust.

Kindly circulate this information to your subsidiaries and partners as well as share with us any relevant information and findings.

The UAE Cyber Security Council extends its appreciation for the continued collaboration.

REFERENCES:

- <https://www.beyondtrust.com/trust-center/security-advisories/bt25-04>