مجلس الأمن السيبراني
CYBER SECURITY COUNCIL
United Arab Emirates

Privilege Escalation Vulnerability in HP Hotkey UWP Service

Tracking #:432318605
Date:16-03-2026

EXECUTIVE SUMMARY:

The UAE Cyber Security Council has observed a high-severity vulnerability in the HP Hotkey UWP Service that could allow unauthorized privilege escalation on affected systems.

TECHNICAL DETAILS:

A high-severity security vulnerability has been identified in the HP Hotkey UWP Service that may allow a local user to escalate privileges on affected systems. Successful exploitation could enable unauthorized elevation of privileges, potentially allowing modification of system settings or execution of actions with higher permissions.

Vulnerability Details

- **CVE ID:** CVE-2026-4000
- **Severity:** High **CVSS Score:** 8.4
- A vulnerability in the HP Hotkey UWP Service could allow a local authenticated user to perform a privilege escalation on affected systems. Exploitation may allow a user with limited privileges to gain elevated permissions, potentially impacting the integrity and availability of the system.

Affected Products

Multiple HP business laptops, mobile workstations, and retail systems are affected, including several models from the following product families:

- HP Dragonfly Series
- HP Elite Dragonfly Series
- HP EliteBook Series
- HP Elite x360 Series
- HP ProBook Series
- HP ZBook Mobile Workstations
- HP Engage Retail Systems

The vulnerability affects systems running HP Hotkey Support versions prior to 8.10.50.393.

Fixed Version

- HP Hotkey Support version 8.10.50.393 or later

Note:

Refer to the official HP advisory for the full list of affected products, fixed versions, and additional information.

RECOMMENDATIONS:

The UAE Cyber Security Council recommends updating the affected versions to the fixed or latest versions released by HP.

Kindly circulate this information to your subsidiaries and partners as well as share with us any relevant information and findings.

The UAE Cyber Security Council extends its appreciation for the continued collaboration.

REFERENCES:

- https://support.hp.com/ie-en/document/ish_14484164-14484183-16/hpsbhf04102