



مجلس الأمن السيبراني  
CYBER SECURITY COUNCIL



**Critical Vulnerability in HP One Agent Software**  
Tracking #:432319143  
Date:16-06-2026

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## EXECUTIVE SUMMARY:

The UAE Cyber Security Council has observed HP has released a security advisory addressing multiple vulnerabilities in HP One Agent Software used on certain HP PC products.

## TECHNICAL DETAILS:

HP has released a security advisory addressing multiple vulnerabilities in HP One Agent Software used on certain HP PC products. Successful exploitation of these vulnerabilities could allow attackers to escalate privileges, execute unauthorized actions, or cause denial-of-service conditions affecting system availability. The advisory includes one Critical, one High, and one Medium severity vulnerability.

### Vulnerability Details:

1. CVE-2024-5535
  - CVSS Score: 9.1
  - Severity: Critical
2. CVE-2026-5064
  - CVSS Score: 8.5
  - Severity: High
3. CVE-2024-12797
  - CVSS Score: 6.3
  - Severity: Medium

### Fixed Version:

- HP Privacy Settings Version 1.5.21.0 or later which bundles HP One Agent version 1.3.214.7339 or later through Microsoft Store.

## RECOMMENDATIONS:

### Immediate Actions:

- Immediately update HP Privacy Settings to fixed version or later.
- Verify HP One Agent is running version or newer.

Kindly circulate this information to your subsidiaries and partners as well as share with us any relevant information and findings.

The UAE Cyber Security Council extends its appreciation for the continued collaboration.

## REFERENCES:

- [https://support.hp.com/us-en/document/ish\\_15146555-15146580-16/hpsbhf04060](https://support.hp.com/us-en/document/ish_15146555-15146580-16/hpsbhf04060)